

Office of the Inspector General of the Department of Defense
Office of the Deputy Inspector General for Policy and Oversight (P&O)
Strategic Plan
FY 2012 - FY 2017

VISION STATEMENT: Our vision is to be the model audit, investigative, and technical oversight organization in the federal government. We will accomplish this by improving oversight and related policy products and timelines while working as one professional team, taking care of our workforce, and being recognized for our collective excellence and professionalism.

MISSION STATEMENT: Provide proactive policy, oversight, and technical assessments that are timely and relevant to the DoD, Congress, and the American Public.

GOAL 1: Improve the economy, efficiency, and effectiveness of Defense programs, operations, and the Department's oversight community.

Objectives:

1. Maintain effective policies supporting our constituent communities.
2. Provide expert technical oversight, advice, and support to our constituent communities.
3. Conduct assessments and make recommendations to resolve identified risks and weaknesses.

Means and Strategies:

- Identify, develop, and coordinate updated or new policy
- Conduct assessments to ensure that DoD resources are used effectively
- Support quality assurance process for Office of the Inspector General (OIG) products
- Provide technical support to enhance the credibility of OIG products

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction

- Catastrophic events
- Overseas Contingency Operations (OCO)
- Implementation process - recommendations/lag-time
- Access to government information outside of DoD
- DoD management delays in responding to requests for information/access

Program Evaluations:

- External reviews (e.g., Council of Inspectors General on Integrity and Efficiency (CIGIE), Government Accountability Office (GAO), Office of Management and Budget (OMB)
- Congressional oversight

Performance Measures/Indicators:

- Effective processing of client requests, statutory requirements, and self-initiated assessments
- Monetary benefits gained or recovered
- IG DoD proponent policies are current/sufficiently updated within OSD mandated time requirements
- DoD and other policies are adequately processed within specified timeframe
- Contributions to DoD/Federal working groups
- Corrective actions implemented
- Customer satisfaction with P&O products

GOAL 2: Facilitate the identification and reduction of fraud, waste, and abuse (FWA) in Defense programs and operations.

Objectives:

1. Process complaints of FWA affecting DoD interests.
2. Facilitate the identification of high risk activities and weaknesses for further review.
3. Provide guidance to the constituent communities on preventing and identifying FWA.

Means and Strategies:

- Assess the level of effectiveness of our methods of reducing FWA
- Conduct reviews of allegations of FWA
- Update guidance and increase visibility to constituent community
- Identify high risk areas and increase awareness to constituent community

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction
- Catastrophic events
- OCO
- Implementation process - recommendations/lag-time
- Access to government information outside of DoD
- DoD management delays in responding to requests for information/access

Program Evaluations:

- External reviews (e.g., CIGIE, GAO, OMB)
- OSD/Congressional oversight

Performance Measures/Indicators:

- Resource recoupments or benefits
- FWA recommendations/corrective actions implemented
- Effective processing of client requests, statutory requirements, and self-initiated assessments
- Responsiveness to DoD subpoena requests
- Participation in the DoD contractor disclosure program
- Responsiveness to DoD Hotline contacts/cases.

GOAL 3: Improve OIG Policy and Oversight products, processes, and operations.

Objectives:

1. Establish short - and long-term priorities for P&O.
2. Improve employees' mission critical competencies.
3. Identify opportunities and implement improvements to P&O operations and products.
4. Ensure effective communications and coordination to optimize and articulate P&O's value to our constituent communities.

Means and Strategies:

- Develop Standard P&O Policies
- Develop P&O priorities
- Develop P&O Communication Plan
- Identify prioritized skill sets based on P&O priorities
- Define and demonstrate the value that P&O adds
- Develop a work force and succession plan to enhance continuity of operations

Key Factors:

- Budget/Personnel Constraints
- Political Issues/Requirements
- Management requirements/direction
- Catastrophic events
- OCO
- Base Realignment and Closure

Program Evaluations:

- Internal management control assessments
- Internal quality assurance reviews
- DoD budget reviews
- Security reviews

- COOP exercises
- Quarterly Program Reviews

Performance Measures/Indicators:

- Customer feedback with P&O products
- Compliance with CIGIE/Federal oversight standards
- Responsiveness, e.g., subpoenas, contractor disclosures
- Required training is completed
- Standard Operating Procedures are effective and followed
- Employee attrition/retention rates
- Input to Semiannual Report to Congress and Weekly Activity Reports are complete and timely
- Equal Employment Opportunity program measures