



INSPECTOR GENERAL
DEPARTMENT OF DEFENSE
400 ARMY NAVY DRIVE
ARLINGTON, VIRGINIA 22202-4704

NOV 29 2010

MEMORANDUM FOR DISTRIBUTION

SUBJECT: DoD Inspector General Report No. D-2011-020, "DOD Controls Over Information Placed on Publicly Accessible Web Sites Require Better Execution," November 29, 2010

We are revising specific pages in the subject report to address an error identified after publishing. The revisions are minor and do not affect the overall findings, conclusions, and recommendations presented in the original report. We are incorporating the following updates to the subject report located on our Web site at <http://www.dodig.mil/Audit/reports/index.html>.

We are revising the issue date of the subject report from November 24, 2010, to November 29, 2010. We are also revising the signature date for the Transmittal Memorandum from November 23, 2010, to November 29, 2010. Lastly, in the Results in Brief, we are revising the next to last sentence in the Management Comments and Our Response section to read, "...provide comments by December 22, 2010." Please reference the attached pages as replacement pages for any copies of the subject report in your possession. We have revised only the pages indicated, and no other information in the report has been modified. You can also access a complete, revised version on our Web site as indicated in the previous paragraph.

If you have any questions on the revisions, please contact me at (703) 604-8866 or Mr. Robert F. Prinzbach at (703) 604-8907.

A handwritten signature in cursive script that reads "Alice F. Carey".

Alice F. Carey
Assistant Inspector General
Readiness, Operations, and Support

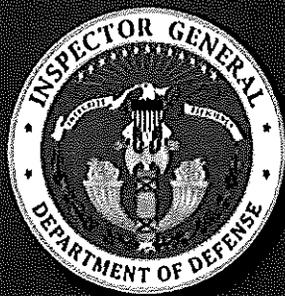
Attachments:
As stated

Audit Report No. D-2011-020

November 29, 2010

Inspector General

United States
Department of Defense



DOD Controls Over Information Placed on Publicly
Accessible Web Sites Require Better Execution



INSPECTOR GENERAL
DEPARTMENT OF DEFENSE
400 ARMY NAVY DRIVE
ARLINGTON, VIRGINIA 22202-4704

November 29, 2010

MEMORANDUM FOR ASSISTANT SECRETARY OF DEFENSE FOR NETWORKS
AND INFORMATION INTEGRATION/DOD CHIEF
INFORMATION OFFICER
ASSISTANT SECRETARY OF DEFENSE FOR PUBLIC AFFAIRS
ASSISTANT SECRETARY OF THE AIR FORCE FOR
FINANCIAL MANAGEMENT AND COMPTROLLER

SUBJECT: DOD Controls Over Information Placed on Publicly Accessible Web Sites Require
Better Execution (Report No. D-2011-020)

We are providing this report for your review and comment. We considered management comments on a draft of this report when preparing the final report. When sensitive information on DOD publicly accessible Web sites is retrieved by adversaries, it places DOD personnel and missions at risk. We evaluated management of 436 public Web sites for their compliance with mandatory content and approval procedures and training requirements. We determined that DOD Web site administrators are not properly managing their Web sites.

DOD Directive 7650.3 requires that all recommendations be resolved promptly. Comments from the Assistant Secretary of Defense for Networks and Information Integration/DOD Chief Information Officer, the Assistant Secretary of Defense for Public Affairs, Air Force Director Network Services Office of Information Dominance and Chief Information Officer, and the Vice Director Defense Information Systems Agency were generally responsive. As a result of management comments and suggestions on the draft report, we revised Recommendation A.2 to better align with the impending Instruction. We request that the Assistant Secretary of Defense for Networks and Information Integration/DOD Chief Information Officer provide additional comments on the final report by December 22, 2010. See Recommendations Table on page ii of this report.

If possible, send a .pdf file containing management comments to audros@dodig.mil. Copies of management comments must have the actual signature of the authorizing official. We are unable to accept the /Signed/ symbol in place of the actual signature. If you arrange to send classified comments electronically, you must send them over the SECRET Internet Protocol Router Network (SIPRNET).

We appreciate the courtesies extended to the staff. Please direct questions to me at (703) 604-8866 (DSN 664-8866).

A handwritten signature in cursive script, reading "Alice F. Carey".

Alice F. Carey
Assistant Inspector General
Readiness, Operations, and Support



Results in Brief: DOD Controls Over Information Placed on Publicly Accessible Web Sites Require Better Execution

What We Did

We performed the audit in response to a September 25, 2008, request by the then Deputy Secretary of Defense for the DOD OIG to address concerns that sensitive information continues to be found on DOD public Web sites. We evaluated the management of 436 public Web sites for their compliance with mandatory content and approval procedures and training requirements. We also reviewed 3,211 DOD-identified Web sites for public accessibility.

What We Found

DOD did not execute enforcement actions for noncompliance with Web site policies and procedures, and Components did not fully disseminate required policies and procedures governing publicly accessible Web sites. As a result, sensitive information continues to be posted to DOD public Web sites, putting DOD missions and personnel at risk. We found:

- 43 of 73 DOD organizations failed to respond to the Deputy Secretary of Defense requirement to certify their Web sites.
- Web site administrators for 207 out of 436 public Web sites of DOD Components failed to implement proper content review and approval procedures.
- 452 of 470 DOD Web site administrators reviewed did not receive the required Web operations security training.

DOD is not maintaining a Department-wide inventory of all its public Web sites as required by law. DOD stopped funding and discontinued its central Web site inventory system in 2006. A total of 791 Web sites identified by DOD in their inventories as publicly accessible were actually password-protected or nonexistent. Furthermore, individual organizations are not maintaining accurate inventories of Web sites and cannot ensure that all information posted on public Web sites has received proper review.

What We Recommend

Among other recommendations, we recommend the Assistant Secretary of Defense for Public Affairs [ASD (PA)] within 120 days develop and maintain a DOD inventory of all publicly accessible Web sites. We recommend the Assistant Secretary of Defense for Networks and Information Integration/DOD Chief Information Officer [ASD (NII)/DOD CIO] within 120 days:

- Require heads of DOD Components to certify annually that a documented Web review and approval process has been developed and implemented.
- Require all Web administrators to receive the proper Web operations security training.
- Require Military Services to maintain an integrated registration system within the DOD's central registration system.

Management Comments and Our Response

Comments from the ASD (NII)/DOD CIO, ASD (PA), Air Force Director Networks Services Office, and Vice Director, Defense Information Systems Agency (DISA) generally agreed with and responded to our recommendations. However, the ASD (NII)/DOD CIO's comment was only partially responsive to Recommendation A.2. We partially agreed with the ASD (NII)/DOD CIO and revised Recommendation A.2 to better align with the impending Instruction. We request that the ASD (NII)/DOD CIO provide additional comments on Recommendation A.2. We request management provide comments by December 22, 2010. Please see the recommendations table on the back of this page.